

Online payments for school meals with Vericool

City of Peterborough Academy uses a cashless payment system for all purchases of meals in the canteen. This 'Vericool' method gives you the flexibility of depositing money for your child's school meals and removes the need for your child to have to pay in cash in the canteen.

Vericool offers you the freedom to make payments whenever you like through a secure online account using your debit card. Making a payment is straightforward and Vericool holds an electronic record of your payments for you to view. No card details are stored in any part of the system.

In addition to Vericool's terms and conditions, City of Peterborough Academy has the following terms of use for Vericool:

You are expected to always keep your child's balance in credit and ensure there are sufficient funds to cover the purchase of meals in the canteen. Please note that it can take up to twenty-four hours to update your account once money has been deposited.

If your child's balance falls into arrears of more than £10.00 the Academy will notify you and the meal provision will be suspended until sufficient funds are deposited to clear the debt.

When your child leaves the Academy, we will automatically refund any balance over £10.00, as long as current contact details are available. If the balance is below £10.00, we will not issue a refund unless you make a request in writing within 28 days of your child's leaving date.

It is the responsibility of your child to use their Vericool account in the correct way. If a pin number is issued, then they must keep it confidential at all times.

City of Peterborough Academy does not accept any liability for any debt incurred due to the misuse of a pin number or fingerprint.

If for any reason you experience difficulty with payment at any time, please notify the finance department immediately on the telephone number 01733 821434 or email admin@cityofpeterboroughacademy.org